



# Leading a Multi-Generational Team

## Leading a Multi-Generational Team

### **Who should attend?**

People at all levels who lead a multi-generational team.

### **Why undertake this program?**

Are your leaders prepared to lead in a multi-generational workforce? With employees spanning from Baby Boomers to Generation Z, each brings distinct perspectives, work styles, and communication preferences. Leading across generations is both a challenge and an opportunity. The key to unlocking the full potential of diverse, multi-generational teams lies in equipping leaders with the mindset and tools to adapt, connect, and harness the strengths of every generation.

### **Recommended structure**

2 x 3.5-hour blocks delivered virtually or in person.

### **Suggested learning outcomes**

- Understand generational dynamics.
- Build empathy for generational differences.
- Resolve inter-generational conflicts.
- Enhance leadership skills for multigenerational teams.
- Create an inclusive and collaborative team environment.
- Commit to ongoing action.

### **Tailored solutions**

Our outlines are a guide. We design every leadership solution to suit your organisation's unique culture and goals.



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## Building a Positive Multi-Generational Workplace

### **Who should attend?**

Leaders at all levels who want to increase their awareness of how to lead within a multi-generational workplace.

### **Why undertake this program?**

How ready are your leaders for a multi-generational workforce? With employees ranging from Baby Boomers to Generation Z, each with unique perspectives, work styles, and communication preferences, navigating the dynamics of a multi-generational workforce can be rewarding and complex.

### **Recommended structure**

90-minute interactive webinar or up to 3.5 hours delivered virtually or in person.

### **Suggested learning outcomes**

- Understand the key characteristics of different generations in the workplace.
- Identify strategies to bridge generational gaps and promote collaboration.
- Learn how to leverage generational strengths to create a positive workplace environment.
- Explore behaviours and mindsets to embrace the strengths of a multigenerational workforce.

### **Tailored solutions**

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## Why People-Smart

### **The human side of leadership**

At People Smart, outstanding leadership starts with people and the transformative power of human connection.

Our mission is to empower leaders to create healthy and productive workplaces through exceptional people skills.

### **Our approach**

At the heart of our approach lies a unique methodology that integrates proven strategies and models with practical tools. We ignite profound and lasting change by tapping into the leader's inner wisdom, revealing hidden strengths and opportunities to drive their growth.

We inspire and support leaders to tackle challenges such as:

- Leading teams courageously in a climate of change and uncertainty.
- Supporting mental wellbeing at work.
- Promoting inclusion across the generations in the workplace.

### **Why work with us**

We know that leading people is both a privilege and a challenge. Our firsthand experience with team leadership allows us to understand these challenges deeply. We leverage our leadership expertise and facilitation skills to create memorable learning experiences that have a lasting impact.

Our team develops award-winning solutions that transform how individuals lead within their organisations. We are passionate about learning, leadership, and facilitation, bringing this enthusiasm to every program and service we deliver.

**Practical outcomes. Real-world experience. Tailored solutions**

**Empower your leaders to grow with People Smart.**

Visit: [www.people-smart.com.au](http://www.people-smart.com.au)

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